

SWW Area Board Report, May 25th 2016

The combination is now complete and Dorset and Wiltshire Fire and Rescue Service now officially exists.

There is still a lot of work to be done to align systems and processes but you should not have noticed any change in response - apart from the different logos on the fire engines.

There have been a number of thatch fires recently with the cold snap that came back to bite us. These types of fire can be particularly devastating to the property owners if the fire takes hold as unless swift action to either stop the fire or save the house contents is made, they can lose everything. There is specific safety advice on our new website for thatch owners - http://www.dwfire.org.uk/safety/thatched-properties/

Fire Calls for Wilton Mere & Tisbury Fire station;

I am unable to give the number of turnout times met by the appliances as this information is not yet available. The standards are 5 minutes for On-Call.

For future meetings it is my intention to give;

- Percentage of turnout times met
- Percentage of attendance times met
- Number and type of incidents
- Causes of incidents identifying underlying trends
- Actions to reduce incidents

I would also ask what you would require as reasonable information for future board meetings. It would not be appropriate to supply specific incident details, but information towards, for example local priorities.

March

Category	Wilton	Tisbury	Mere
False Alarm	0	1	0
Fire	3	1	1
Other	5	1	10
Special Service	3	3	1
Total	11	6	12

April

Category Wilton	Tisbury	Mere
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False Alarm	2	3	2
Fire	2	3	2
Other	6	1	11
Special Service	3	2	
Total	13	9	15

Some of these calls will be duplicate due to appliances attending a call together.

Availability of RDS appliances;

Quarter	Appliance	Day (06:00 - 18:00)	Night (18:00 - 06:00)	Total
% Available	KT32P1	98.67%	99.54%	99.11%
% Available	KT33P1	47.23%	97.46%	72.34%
% Available	KT34P1	84.87%	98.56%	91.71%

The "Difficult Hours" for On-Call cover tends to be 0700 to 1800hrs weekdays, and weekends from 1800hrs Friday until 1800 hours Sunday. For Tisbury daytime availability is difficult due to staff working or on shift work, and therefore not on call. It may be also due to employers not allowing staff to respond from work due to a financial penalty or drop in output.

Working with the Station Commander I will be starting a proactive recruitment campaign to recruit more staff. Vacancies are currently advertised on the new service website at http://www.dwfire.org.uk/ however a more focussed local effort will be made.

This will include a radio campaign through Spire FM and active targeting of employers to release staff. I would encourage you all to promote this through whatever contacts you have as a benefit to the employee and their company.

Community Contact Work

The station continues to attend events and schools to give input, advice and education.

http://www.dwfire.org.uk/education/youth-engagement-programmes/salamander/

Full figures should be available for all station activities at the next board meeting once the new reporting software is completed.

A Safe and Well visit is available and is **FREE** and normally last about one hour covering topics such as:





- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice night time routine and other points relevant to you
- Identifying and discussing any further support you may need if necessary

If you have thatch property, are living alone, have a young family, are over 65 or a smoker please get in contact with us. We want to help make you safer in your own home. If you or someone you know has mobility or sight and hearing impairments please suggest a Safe and Well visit.

Visit <u>http://www.dwfire.org.uk/news/new-name-new-contact-details-same-service/</u> to book one.

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